

# PRIVILEGE CARD

Dear Guest

Thank you for considering a Pinnacle Privilege Card membership. The Privilege Card is our way of rewarding our most loyal guests for their continued patronage, through recognizing and remembering your needs and wants, combined with a range of special benefits, given to ensure that you have the best possible experience whenever and wherever you stay with Pinnacle. It will be our great honor to have you join our Privilege Card Program, and to be allowed to be your preferred host in Thailand.

Sincerely,  
Niels Stok  
Marketing Manager

## MEMBERSHIP

To become a Privilege Card member, please ask your friendly receptionist at any of our hotels who will be happy to assist you with signing up. You can also contact us by e-mail on [privilege@pinnaclehotels.com](mailto:privilege@pinnaclehotels.com).

## MEMBERSHIP BENEFITS

With the Pinnacle Privilege Card you are provided a range of benefits made available exclusively to members, such as complimentary room upgrades, flexible booking terms and discounts at our restaurants and bars. The full range of benefits can be found in the table below.

## BOOK DIRECT, GET PREFERENTIAL RATE

In addition to the listed benefits you can avail of our special Privilege Card rate when you book directly with the hotel, either by placing your reservation with our Reservations staff by e-mail or phone. For full instructions, see the Terms & Conditions on page 2.

## FRIENDS & FAMILY

Your Privilege Card membership also benefits your friends and family. When they place a booking with



any of our hotels, they simply have to include your name and Privilege Card number for reference to receive all the benefits of a full-fledged Privilege Card member. We will also make sure that their very own Privilege Card will await them upon arrival at the hotel.

## LIMITED-TIME SPECIALS

In addition to the benefits mentioned above, you will receive limited-time offers only available to Privilege Card members. These offers will be communicated to our members by e-mail, so to not miss out, please ensure your e-mail listed with us is updated and current at all times.

PRIVILEGE CARD BENEFITS	Lumpinee	Jomtien	Samui	Koh Tao
Complimentary room upgrade		✓	✓	✓
Early check-in	✓	✓	✓	✓
Late check-out, on request	✓	✓	✓	✓
No penalty on cancellations and amendments	✓	✓	✓	✓
Complimentary fruit plate on arrival	✓	✓	✓	✓
Complimentary dinner for every 7 nights stay		✓	✓	✓
10% Discounts at our Restaurants and Bars*	✓	✓	✓	✓
10% Discount at our Spas*		✓	✓	
Free Scheduled shuttle transfers		✓		✓
Free Airport transfer when staying min. 5 nights			✓	
20% discount at our dive shop Dive Wishes*				✓
Benefits transferable to friends & family	✓	✓	✓	✓
<b>25% discount on Pinnacle website rates*</b>			✓	

\*Cannot be combined with other discounts or promotions

In case you have any questions or feedback regarding the Pinnacle Privilege Card, please contact us on:  
[privilege@pinnaclehotels.com](mailto:privilege@pinnaclehotels.com)

# PRIVILEGE CARD

## TERMS & CONDITIONS

### 1. To avail of Benefits:

To avail of the Privilege Card benefits, please place your booking directly with the hotel, either by contacting reservations on phone or by e-mail.

Reservations	Phone	E-mail
Pinnacle Lumpinee Park Hotel	+66 2287 0112	phlreserv@pinnaclehotels.com
Pinnacle Grand Jomtien Resort	+66 3825 9100	prjreserv@pinnaclehotels.com
Pinnacle Koh Tao Dive Resort	+66 7745 6404	pktreserv@pinnaclehotels.com
Pinnacle Samui Resort	+66 7742 7308	psmreserv@pinnaclehotels.com

### 2. Discounts:

Discounts provided under the Privilege Card program cannot be combined with other promotions and specials.

### 3. Availability:

Complimentary room upgrades, early check-ins and late check-outs are strictly subject to availability upon the time of check-in.

### 4. Complimentary Snack Plates

As a Privilege Card member you will receive a complimentary snack plate on arrival, as well as one complimentary plate for every 7 nights stay.

### 5. Complimentary Dinner for every 7 Nights Stay

Privilege Card members are awarded one voucher of a value of THB 250 per person per room for every 7 nights stayed at any one of our hotels. Each voucher can only be used once, and should the amount spent on the voucher be less than THB 250, the remainder cannot be given as credit for later use. The mentioned vouchers will be given to you by the reception upon the time of check-in.

### 6. Friends & Family Reservations

Privilege Card membership benefits can only be extended for up to two rooms per booking (not counting the Privilege Card holder) and only to guests where reference has been made to the referring Privilege Card member upon reservation, including name of Privilege Card member and associated Privilege Card number.

### 7. Change of Terms & Conditions:

Pinnacle Hotels & Resorts reserve the right to amend or revoke, without notice, any and all of the benefits, terms & conditions of the Privilege Card program.